



2020 IMPACT REPORT

Your investment in strengthening global healthcare



"Ultimately, the greatest lesson that COVID-19 can teach humanity is that we are all in this together."

-Kiran Mazumdar-Shaw

Dear Friends:

This past year has been a powerful reminder that we are all vulnerable to devastating disease and dependent on our healthcare infrastructure to provide the care that we need.

And while COVID-19 reminded us that disease is not deterred by borders, healthcare availability and treatment are often determined by where we happen to be born. Bridge of Life (BOL) believes that everyone, everywhere deserves the chance to live a healthy and fulfilling life. And this past year required new ways to deliver our programs while also responding to a historic pandemic that put people with chronic disease at especially high risk.

With the help of our supporters, we were able to provide vast quantities of Personal Protection Equipment (PPE) and hand sanitizer. One generous company made a large donation of medical-grade masks which were supplemented by hundreds of handmade masks from caring volunteers. In addition to PPE, we delivered virtual training to our dialysis partner clinics to help keep their caregivers and patients safe from COVID-19.

Our community health workers (CHWs) in four countries delivered PPE, information on hygiene practices and even food to families in need in their communities. These CHWs put themselves at risk to keep others safe, and we are humbled by their selflessness and commitment.

And we are humbled by and grateful for all of our supporters who make our work possible. You played a vital role in all the accomplishments highlighted in this report and, more importantly, the lives that were impacted. It is your compassion and generosity that are creating a healthier world for us all.

With best wishes and gratitude,



Lori Vaclavik Executive Director, BOL





Strengthening Global Healthcare

BOL, an independent 501(c)(3) public charity founded by DaVita Inc., is an international nonprofit organization working to strengthen healthcare globally through sustainable programs that prevent and treat chronic disease. Our vision is a world where all human beings have access to quality healthcare, and we strive to empower local staff, community health workers and patients through training and education to make sustainable changes to healthcare. Our supporters provide individuals with access to health services through BOL, improving treatment, care and quality of life for patients across the globe.



BOL's Approach



BUILDS successful partnerships



TRAINS in-country health professionals and community health workers



CONNECTS underserved patients to medical treatment



EDUCATES individuals on disease prevention



ENGAGES medical professionals as volunteers throughout programs

BOL's Programs

KIDNEY CARE

Establishes local partnerships to improve kidney care treatment for people with End Stage Renal Disease

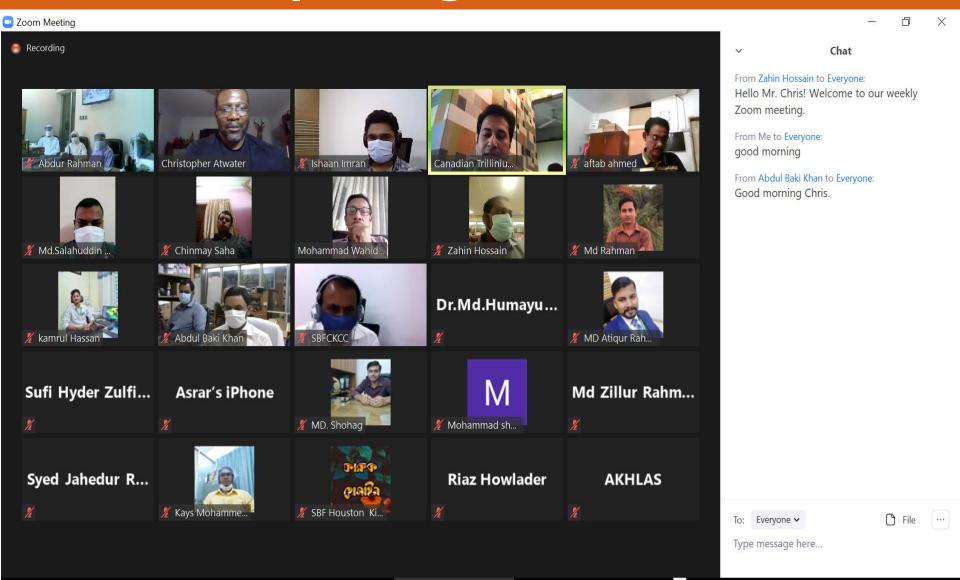
CHRONIC DISEASE PREVENTION

Prevents and controls kidney disease and its root causes through screening and health education

KIDS' CAMPS (suspended in 2020 due to COVID-19)

Places general practitioners, nurses, specialists, and nonclinical volunteers at medical camps for kids

The 2020 Global Pandemic: Responding to COVID-19



Zoom Meeting

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BOL's Urgent Response to COVID-19

COVID-19 does not respect borders and has had an especially devastating impact on people in countries with health systems less prepared to combat the disease. In 2020, BOL urgently responded to the global pandemic to support our partners and their patients in the fight against COVID-19 by:

- Educating dialysis partners on infection control in clinics and how to respond to confirmed cases of COVID-19
- Empowering CHWs with the tools and knowledge to prevent and monitor chronic disease and COVID-19 in rural communities
- Offering virtual technical and clinical training to our dialysis partners who are treating approximately 600 patients around the globe
- Providing health education and testing and medication to high-risk patients with chronic disease
- Distributing lifesaving PPE and supplies



"Throughout the pandemic, our CHWs have been very motivated. They are very close to the patients. At the beginning, because of COVID-19, everyone was afraid. But now, thanks to our trainings from BOL, things have changed, and we understand the virus better."

-Dr. Dieuvais Gracia, The Road to Hope (a BOL partner in Haiti)

BOL's Impact on Our Partners

FUNDANIER | Guatemala City, Guatemala | Cristy Zelaya

"COVID-19 has definitely been a challenge for our team...BOL has been with us since the beginning, and their support has been fundamental in this situation. The priceless support with PPE and training has helped us to be able to properly take care of our patients and our families. They have not left us during scheduled activities – we have just adapted to the new situation."



LA CONSOLACION UNIVERSITY HOSPITAL | Plaridel, Philippines | Francis Chungtuyco

"Due to the pandemic, we experienced shortcomings in which we ran out of PPE. Some of our patients were placed under isolation for having a positive COVID-19 test result. It weakened our manpower as some of the staff had to be placed under quarantine...Our endeavors wouldn't be possible without the unfaltering support of our constant partner, BOL. Words just don't express our sincerest gratitude for keeping us proficient in skills and knowledge and for bringing out the best in us. BOL has immensely contributed to the advocacy of global kidney care through the empowerment of health workers and providing accessibility to healthcare, especially to underserved communities."



ST. ELIZABETH HOSPITAL | Ahafo, Ghana | Pearl Exornam Seloremy

"BOL has supported my clinic by sponsoring a project which seeks to provide support to mitigate the spread of COVID-19 among vulnerable groups in communities through health education and distribution of hygiene packs that include masks, hand sanitizers, handwashing soaps, and education materials. Through education sessions, patients living with diabetes and hypertension who partially make up the high-risk group now understand issues about COVID-19 and the need to protect themselves at all time. Now persons with underlying conditions receive the care they need."



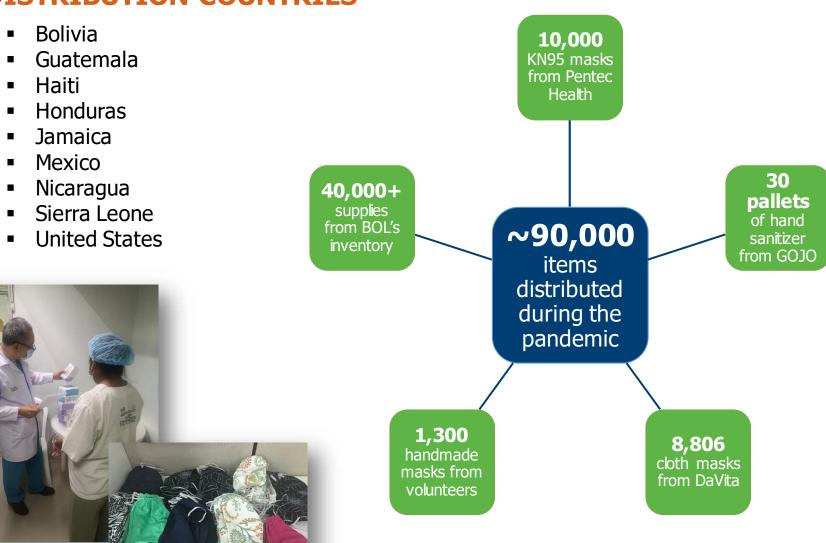
ETTA PROJECTS | Montero, Bolivia | Dino Maccari

"In August 2020, BOL led educational activities with more than 40 CHWs, focusing on COVID-19 prevention and chronic disease prevention and treatment and its relation to COVID-19. The CHWs conducted individualized follow-ups with patients...Thanks to BOL, we were able to purchase medicines and PPE for the CHWs and patients and obtain 80 portable touchless handwashing stations to deliver to clinics, meeting points and community members who lacked or had limited access to a water source. We successfully ended the project in December with 44 participating CHWs serving more than 400 patients in 20 rural communities."



Distributing Personal Protection Equipment

DISTRIBUTION COUNTRIES



Your 2020 Healthcare Impact on the Fight Against COVID-19



The Lives You Impacted



271
CLINICIANS
trained on COVID-19
response and prevention



75COMMUNITY HEALTH WORKERS

empowered with the tools and knowledge to prevent and control chronic disease



3,700+
INDIVIDUALS

provided with COVID-19 information and prevention education



755HIGH-RISK PATIENTS

educated on how to improve their health



760DIALYIS PATIENTS

whose treatment and care improved through virtual trainings provided to clinical staff

2020 Highlights

The COVID-19 pandemic inevitably altered BOL's programs in 2020. But one thing that did not change was our commitment to strengthen healthcare around the world. Below are the accomplishments that you helped us make possible this year.

CHRONIC DISEASE PREVENTION

- Despite not being able to complete medical service trips, BOL continued to support the healthcare needs of people in remote areas by screening for and raising awareness on hypertension, diabetes and kidney disease.
- BOL empowered 75 CHWs, located in Haiti, Nicaragua, Bolivia, Uganda, and Ghana, with the tools and knowledge to prevent and monitor chronic disease.
- BOL also supported the monthly distribution of chronic disease medication to 755 high-risk patients.

SAFER DIALYSIS TREATMENT

- BOL supported two dialysis clinics: a new five-station clinic in Sierra
 Leone and a three-station clinic in Belize. These clinics have had a big
 impact on local dialysis patients, as dialysis treatment availability is
 extremely limited in both countries.
- BOL also worked to improve both access to and quality of care for dialysis patients. And we provided our partners in Nigeria, Bangladesh, Philippines, India, and Jamaica with virtual training on topics such as infection control, technical training and operational standards.



"On behalf of Bintumani Foundation, Inc., please accept my appreciation for the great effort BOL made to bring quality and affordable dialysis care to Sierra Leone. We Yone Kidney Clinic is nowfully operational in dialyzing patients and saving lives. We are thankful to BOL for its commitment to excellence and high standards in the delivery of dialysis care in a low-income country like Sierra Leone."

-Fouad Sheriff, MD, Executive Director, Bintumani Foundation (BOL's partner in Sierra Leone)

Our Volunteers Go Virtual in 2020



"As a living kidney donor myself, I was immediately drawn to the opportunity to provide [virtual] nutrition counseling to living kidney donors in Guatemala...All of the living donors I counseled had donated kidneys to their children, which was especially touching for me. I shared with each patient that I myself am a donor, which helped me connect with them not just as a healthcare professional, but as a fellow donor who could share and identify with their experience. I am very grateful for this unique opportunity to have an impact on the health and well-being of these parents who gave life to their children for a second time."

-Diane Finckenauer, MS, RD, CSR & volunteer for BOL's 2020 remote medical mission for Guatemalan kidney donors

A total of 67 volunteers...

- Facilitated virtual trainings for BOL's partners
- Provided patient care through telehealth services
- Elaborated on BOL's training materials
- Provided translation services
- Donated handmade face masks for BOL's partners and patients
- Provided technical support for the development of BOL's first mobile app
- Supported BOL's campaigns
- Analyzed BOL program and patient data





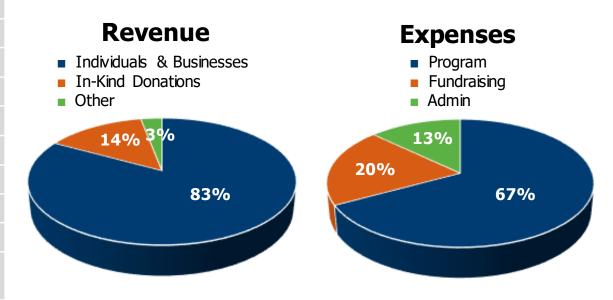
2020 BOL Financials

\$1,546,120 donated by you in 2020

BOL'S BOARD OF DIRECTORS

Name	Board Position
Steve Priest	Chairman
Guy Seay	Treasurer
Mike Geiger	Secretary
Debbie Benner	Director
Dee Bradley	Director
Dave Hoerman	Director
Mark Kaplan	Director
Robert Lang	Director
Roy Malkin	Director
Lori Vaclavik	Executive Director & President

OPERATIONS

















Working together for a healthier world

charity founded by DaVita Inc.

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Bridge Of Life International.orgInfo@bolteam.org







